



inspHire
rental software experts



inspHire WebPortal

Service your customers more efficiently - 24/7



At-a-glance review

What is it?

Our customer WebPortal module links into your inspHire system allowing your customers to access information about the equipment they have on rent from you, whenever they want it. The information is accessed directly from inspHire, giving them up to the minute, live information about their own rental activities, freeing up time for you to get on with running your rental business.

Who is it for?

For all rental businesses currently running inspHire Office or Corporate Edition who want to customers informed 24 / 7.

Introducing WebPortal

So now you're running a successful rental business what's the next step in providing exceptional customer service? As we all know, building relationships is a key element in gaining and retaining customer loyalty. This is where inspHire's WebPortal comes into its own. With the ability to view equipment on rent by site and historically, your customers have the tools at their fingertips to encourage them to use your company as a single source for rent.

We want to help you build lasting relationships with your customers, which is why we built inspHire WebPortal

1. Secure Access

Each user has a secure password protected login allowing them to access details of their own rental activities, as specified by you.

2. Create a portal as unique as your own business

The layout and design of the WebPortal can be modified to your liking using the design templates, so that you can personalise the portal for each of your customers. If you have some technical expertise you can change the design of the WebPortal yourself - or we can do it for you. Filters are available throughout the system so users can retrieve the exact information they want. Exports to Excel are also possible from most screens.

3. Usability

Easy to install, manage and maintain the inspHire WebPortal can also be used as a marketing tool to convey announcements and messages to customers; with no major hardware requirements it is a very cost effective method of keeping your customers informed without the need for extra staff resources.